

Component Missing: INETCOMM.DLL

The information in this article applies to:

- Microsoft Graphics Studio Home Publishing 99

SYMPTOMS

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As you work in Home Publishing, you may receive the following error message:

Something is missing

To locate the missing piece, close all open programs, restart your computer, and then run Setup again.

When you click the More Information button, you receive the following message:

More Information:

Sorry, the <current task> area of Microsoft Home Publishing is unavailable due to missing components. To locate the missing piece, close Microsoft Home Publishing and then run Microsoft Home Publishing Setup again. Missing file(s) is(are):

INETCOMM.DLL

CAUSE

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INETCOMM.DLL is a file installed by Outlook Express, an application that is required for Home Publishing to operate correctly.

RESOLUTION

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To replace the required files, use one of the following methods to reinstall Outlook Express.

Method 1:

Remove and Reinstall Outlook Express from the CD

1. Click Start, point to Settings, and then click Control Panel.
2. In Control Panel, double-click Add/Remove Programs.
3. In the Add/Remove Programs Properties dialog box, select Outlook Express and click Add/Remove.
4. Click Yes to confirm that you want to remove Outlook Express.

5. After Outlook Express has been removed, run Setup for Home Publishing from the following location on the Microsoft Home Publishing CD 1:

<CD-ROM Drive>:\MHP\Setup.exe

NOTE: Running Setup from the Add/Remove Programs tool or the Setup.exe file in the root of the CD will not reinstall Outlook Express.

Method 2

If you have Internet access, you can remove and reinstall Outlook Express from the Web. To do so, follow these steps:

1. Click Start, point to Settings, and then click Control Panel.
2. In Control Panel, double-click Add/Remove Programs.
3. In the Add/Remove Programs Properties dialog box, select Outlook Express and click Add/Remove.
4. Click Yes to confirm that you want to remove Outlook Express.
5. Return to Add/Remove Programs, select Internet Explorer 4.0, and click Add/Remove.
6. In the Internet Explorer Active Setup dialog box, select "Add a component to Internet Explorer," and then click OK.
7. Follow the directions on the Internet Explorer Component Download page to install Outlook Express.